

Groups explained

Consultation & Engagement - Contact List				Who is this group?	Can we send invites?	Have we sent the Invites?	Have the invites being accepted?
What group/individuals	Who to contact		Groups covered / Comments				
Businesses	Katie Stewart	CYC	Science City York networks	This group has created a network mainly of business groups to that use SCYN to develop business opportunities/relationships and investments http://scy.co.uk/	✓	✓	✓
	Julie Kelly jk@visityork.org		Visit York	An organisation that deals with tourism within the city. They do this through assisting tourists within the city and the organisations that benefit from their custom. They also work with organisations and the council to look at ways to keep and grow tourism within the city. http://www.visityork.org/	✓	✓	✓
Our own key account network	Key contact Christine Hogan	CYC			✓	✓	✓
	Stephen Burwood stephen.burwood@pdgrp.co.uk		Institute of Directors	A national membership organisation for directors. The North Yorkshire branch covers york	✓	✓	✓
	Susie Cawood susie.cawood@yourchamber.org.uk		Leeds, York & North Yorkshire Chamber of Commerce	A membership organisation supporting and representing businesses of all sizes	✓	✓	✓
	Emma Watts emma.watts@fsb.org.uk		Federation of Small Businesses	This is a national group which has a North Yorkshire office. They represent small businesses within the area. http://www.fsb.org.uk/default.aspx?id=0&loc=071	✓	✓	✓
	Katie Stewart		York Economic Partnership	This is a small group influential local business people chaired by Peter Kay with the aim of giving strategic direction to the economy.	✓	✓	✓
	Jo Pickering admin@york-professionals.co.uk		York Professionals	a local membership organisation representing Businesses in Financial and Professional services	✓	✓	✓
			York Business Forum	This is a large group of local business people and partners who meet 3 times a year to discuss relevant topics regarding York's economy	✓	✓	✓
	Tracey Smith tls501@york.ac.uk		York Science Park	Is a company that manages the Innovation, IT and Bio Centres on York Science Park and The Catalyst on Heslington East	✓	✓	✓
	Philip Lewis Ogden plo@harrowell-shaftoe.co.uk		Clifton Moor Business Association	Is a business association for all businesses located at Clifton Moor	✓	✓	✓
	Mo Onyett mo.onyett@york.ac.uk		York University	Universities within York	✓	✓	✓
	Judith Coates j.coates@yorks.ac.uk (marketing team)		York St John University		✓	✓	✓

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Young People	Niall McVicar	CYC	<p>YorOK Involvement Group /subscribers to YorOK newsletters</p> <ul style="list-style-type: none"> o CYC o Health o Police o Voluntary sector reps o Risk and resilience (public health) o Disability o Looked after children <p>The wider groups that Niall can extend an invitation to are.</p> <ul style="list-style-type: none"> o Activities (things To Do, Places To Go) o Addictions (Drugs, Alcohol And Gambling) o Advice And Support o Childcare o Children's Centres o Disability And Additional Needs o Education And Learning o Family Groups And Parenting o Health o Housing And Homelessness o Jobs And Money o North Yorkshire Children's Centres o Parks And Open Spaces o Sport o Staying Safe And Crime 	These groups represent the young people of York looking at services they use opportunities for young people within the city.	✓	✓	✓
Youth Council	Sarah Nicholson/ Dee Fitzgerald/Carole Pugh	CYC			✓	✓	✓
Young Inspectors							
Community Facilitators Hub	Susan Reape and/or June Peacock	CYC	<p>They have forwarded the contacts to</p> <ul style="list-style-type: none"> o North Yorkshire Children's Centres o Aspire (social group for people with Aspergers) o AgeUK York o OCAY o York MIND o YOPA (York Older People's Association) 	This groups run drop-in sessions in communities to share information about what is going in local community etc. They do this by advertising/publicising any events and information that may be of benefit to the community but may also be able to forward invites to groups that may not be part of EAG etc.	✓	✓	✓
EAG	Jayne Carr and/or Evie Chandler and/or Heather Johnson -	CYC		<p>EAG have twice yearly event /sessions/ fairs or can arrange to go to one of their early evening meetings - think quarterly. Or arrange "special" EAG meeting. This group is the committee that deals with equalities within York that have quarterley meetings.</p> <p>http://democracy.york.gov.uk/mgCommitteeDetails.aspx?ID=445</p>	✓	✓	✓

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SERG	David McCormick and/or Linda How. David is lead strand coordinator of SERG and Linda How is the HR "lead"	CYC		<p>The council has a Staff Equalities Reference Group (SERG) made up of staff representing age, gender, ethnicity, religion and belief, sexual orientation, disability and carers. This is to ensure that all its employees, both current and prospective, are treated fairly and feel valued.</p> <p>SERG provide feedback about key policies and practices that affect staff. It looks to identify areas where the way we do things that could unintentionally disadvantage certain people, and suggest solutions that are workable and fair for all.</p> <p>The reference group is run by staff volunteers, called Strand Coordinators, from across the council, who represent the equality strands. The Coordinators lead on developing the voice of council staff from the equality strands.</p> <p>http://colin.york.gov.uk/beSupported/equalities_inclusion/SERG/</p>	✓	✓	✓
Unions	<ul style="list-style-type: none"> o unison@york.gov.uk o GMB@york.gov.uk o unite@york.ac.uk o Mo Onyett mo.onyett@york.ac.uk o Judith Coates j.coates@yorks.ac.uk 	CYC	<ul style="list-style-type: none"> o Unison o GMB o Unite o York University o York St John's University 	Unions that represent the working groups and students within york	✓	✓	✓
Customer Services Mystery Shoppers	Eilidh Carricker	CYC		This group is a group of volunteers who call up or go into the face to face front desk to review the council's customer services.	✓	✓	✓
Residents Associations	Teresa Barker/Jo Harrison	CYC		<p>Resident or community associations have to fulfil certain conditions to ensure it is democratic and representative of the community.</p> <p>They hold an inaugural public meeting where all residents are invited, adopting a recognised community group constitution as well as adopting the council's equal opportunities policy. They hold annual general meetings to which all members are invited and they have an electing committee.</p> <p>Residents' and community associations are encouraged to adopt a committee structure where members are nominated for key posts such as chair, secretary and treasurer. A number of 'ordinary members' can also be elected although this is not always necessary.</p>	✓	✓	✓
Tenants Inspectors	Teresa Barker/Jo Harrison	CYC		<p>A group of trained inspectors who go into the council's public buildings and review the services provided. They make suggestions and provide information on our buildings and produce a report.</p> <p>http://www.york.gov.uk/housing/residents/tnt_insepectors/</p>	✓	✓	✓
Benefit Claimants	Di Bull/John Madden/ David Wright	CYC	Claimants of housing and/or council tax benefits	This is the group within the city that claim benefits.	✓	✓	✓

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Talkabout Panel	Comms & Media team	CYC		This group has been in place since 1996. Panellists are randomly selected from the electoral register. Its 2,300 York residents are broadly representative of the city's population in terms of age, gender, social group and geographical area. Panellists can stay on the panel for a maximum of three years. They are often invited to public consultations http://www.york.gov.uk/council/consultations/Talkabout_citizen_panel/	✓	✓	✓
Consultation & Engagement Calendar	council wide - but directorate leads / Comms & Media team	CYC	WE ARE ALREADY ON HERE	lists by month usually what other consultation and engagement is planned across the council so can look to see if there is any to "piggyback" to.	✓	✓	✓
Councillors	Clr Julie Gunnell				✓	✓	✗
Fire and Police services					✓	✓	✓
CAB	Peter Findlay			The Citizens Advice Bureau in York is a free confidential statutory advice and representation service. Where you can ask any question about your situation or concerns.	✓	✓	✓
Credit Union	Clr Janet Looker			Credit unions pool together savings from its members to offer as loans to members who all share a "common bond". The credit union that covers York is the North Yorkshire branch, based in York.	✓	✓	✓